

DISTANCE LEARNING POD PARTNERSHIP

The Bay Club is excited to be a partner with St. Mary's to create Distance Learning support for students and parents during the 2020/2021 school year. Programs are being offered at our clubs throughout California. Below, you will find program details, a video conversation, safety protocols, and a dedicated registration link for St. Mary's associates. In addition, if you have questions about the program, we have a Workday dedicated concierge team that can be reached at <u>concierge@bayclubs.com</u>.

If you are ready to register your student, please use the code STMARYS10 at the checkout summary when asked for a coupon code. For step-by-step instructions on registering, **please click here**.

FREQUENTLY ASKED QUESTIONS

WILL MY CHILD BE FOLLOWING THEIR SCHOOL EDUCATION PLAN OR A BAY CLUB/KINDERCARE EDUCATION PLAN?

The Distance Learning POD program is intended to support the curriculum plan being provided by your child's school and offer additional enrichment. From help logging into remote learning calls to supplementing the core curriculum, we will be an additional resource for your child outside the classroom.

WHAT IS THE DISTANCE LEARNING POD PROGRAM?

Registration for the Distance Learning POD Program is now available with the first day of the program on August 31, 2020. The program will feature dedicated learning pods grouped by age: Kindergarten–5th Grade, and 6th–8th Grade. Teachers/monitors will lead students through online learning plus additional KinderCare enrichment programs, while Bay Club instructors will lead a wide variety of active lifestyle programming, all within strict adherence to the health and safety guidelines of local, state and federal requirements for COVID-19. To ensure that the learning pods are as safe and healthy as possible, children and their assigned teacher will remain in their pod for the duration of the school day. Pod size will be limited according to current guidelines and the program will comply with all applicable local, state and licensing requirements. For more information, please visit <u>www.bayclubs.com/distancelearning</u>.

WHAT IS THE ADDITIONAL CURRICULUM BEING OFFERED AS PART OF THE DISTANCE LEARNING POD PROGRAM?

We are excited to introduce Champions, a division of KinderCare and partner of the Bay Club for the Distance Learning POD Program. With more than 25 years of experience, Champions is a recognized leader in delivering extended learning programs that are tailored specifically to K-5 student's needs and providing parents a safe, convenient program where their child's potential is fostered through engaging learning experiences. Champions was recently awarded the prestigious distinction of corporation accreditation by AdvancED, a global leader in advancing excellence in education through accreditation. For more information, please visit <u>www.discoverchampions.com</u>.

IS THE PROGRAM BEING OFFERED AT ALL BAY CLUB PROPERTIES?

The program will be available at the following Bay Club locations: Portland, Oregon; Marin, San Francisco, Walnut Creek, Pleasanton, Fremont, Redwood Shores, Santa Clara, Courtside/Boulder Ridge, Manhattan Beach/El Segundo, and Carmel Valley/Fairbanks Ranch Country Club.

HOW DO I REGISTER MY CHILD TO PARTICIPATE IN THE DISTANCE LEARNING POD PROGRAM?

To register your child, please visit <u>www.bayclubconnect.com</u>. Both members and non-members will use our online portal to sign-up and complete all waivers and medical forms. When you are ready to register your student, use the code WORKDAY at the checkout summary when asked for a coupon code. Once complete, you will receive a confirmation email.

DO I NEED TO BE A BAY CLUB MEMBER TO PARTICIPATE IN THE PROGRAM?

The Distance Leaning POD Program will be available to members and guests in our communities. If you are not currently a member and would like information about membership, please email **membership@bayclubs.com** for more information.

DO BAY CLUB MEMBERS GET A DISCOUNT? IS THERE A SIBLING DISCOUNT?

Bay Club members will receive a 10% discount off the published prices for each child enrolled in the program. In addition, each sibling will receive an additional 10% discount.

DO BAY CLUB FAMILY MEMBERS HAVE ANY ADDITIONAL BENEFITS?

Our Bay Club Family Membership will receive a 20% discount off the published prices for each child enrolled in the program. In addition, all after-school clinics (two hours) will be complimentary to Family members.

DOES MY BAY CLUB MEMBERSHIP NEED TO BE ACTIVE TO GET THE DISCOUNT?

Yes. To receive the Bay Club membership benefits and discounts, your membership needs to be active. If you are currently on a leave of absence and would like to activate your membership, please email **bayclubconnect@bayclubs.com** and our Members Services team will be happy to assist you.

WILL THERE BE SCHOLARSHIPS AVAILABLE FOR THE DISTANCE LEARNING POD PROGRAM?

In an effort to be a part of the solution in creating education equality for the children in our communities and as a way to close the digital divide, we are proud to announce a new Scholarship Program through Bay Club Cares. These scholarships will be offered at each of the properties featuring the program. Scholarship information will soon be available on the <u>www.bayclubs.com</u>.

PROGRAM OVERVIEW

WILL SNACKS OR LUNCH BE PROVIDED?

We plan to provide afternoon snacks for the children that are enrolled in the program in addition to BEVI water stations for use with personal water bottles. Please plan to bring an AM snack and lunch every day.

WHAT DOES A SAMPLE DAY LOOK LIKE?

In an effort to meet the variety of needs our parents have, we are offering the program options below with flexible pick-up times:

- Monday-Friday, 8:00 am-6:00 pm
 - Available for Grades K-1, 2-5, and 6-8
- After School Programming, 3:00-8:00 pm
 - Programming for Grades K-1, 2-5, 6-8, and 9-12

Daily Schedule*: 7:30-8:30 am | Drop-off and Check-in 8:00-8:30 am | Distance Learning Begins 9:00-9:30 am | Break 9:30 am-12:00 pm | Distance Learning Continues 12:00-12:30 pm | Lunch 12:30-3:00 pm | Distance Learning or Champions (depending on school curriculum) 3:00-8:00 pm | After School Program** Parents have the choice to change pick-up times daily.

*Schedule will vary by grade/school. Additional age-appropriate programming will supplement the school day for schedules that end earlier. When possible, students will be grouped in cohorts by grade where instructional minutes will be similar.

**After school programs may include sports clinics, fitness classes, and tutoring.

DOES MY CHILD HAVE TO STAY AT THE DISTANCE LEARNING PROGRAM ALL DAY OR CAN I PICK HIM OR HER UP EARLY?

You are more than welcome to pick your child up before the 6:00 pm end time if you have other commitments in the afternoon or your child does not want to stay for after-school programming. Please let us know at drop-off in the morning, so we can make arrangements to have your child ready early for departure that day.

WILL MY CHILD BE WITH OTHER CHILDREN IN THE SAME GRADE?

Our team will be grouping the PODS by grade level and, where possible, by school to keep the schedule and curriculum for the day as consistent as possible.

CAN WE ASK OUR CHILD TO BE IN THE SAME POD AS A BUDDY OR A CLASSMATE?

Yes! Please let us know if you would like your child to be paired with a classmate or friend and we will make sure to have them in the same POD.

DO I HAVE TO SIGN UP FOR THE WHOLE SEMESTER? OR CAN I SIGN UP FOR A SHORTER AMOUNT OF TIME?

In an effort to provide stability for the PODS, we are offering the program in one-month session increments allowing for flexibility as the schools continue to evolve the learning programs for the fall.

WHAT HAPPENS IF THE STATE OR COUNTY ALLOWS MY CHILD TO GO BACK TO THE CLASSROOM IN THE MIDDLE OF A DISTANCE LEARNING SESSION? WHAT IS THE CANCELLATION POLICY?

If the school programs change during a Distance Learning session in progress, we intend to make program adjustments to support a hybrid school model and will provide participants a credit for the difference in the session cost. In addition, you can request a refund for the amount of the session remaining.

In the event that a participant needs to cancel a session, requests must be made in writing to <u>distancelearning@bayclubs.com</u>. If a cancellation request is made by a participant more than seven days prior to the start of the session, 100% of the enrollment fee will be refunded minus a \$100 administrative fee.

Sessions are non-refundable for cancellations made within seven days of the program start date. Lifestyle Points cannot be redeemed towards Distance Learning POD sessions.

HEALTH & SAFETY

WHAT ARE THE SAFETY PROTOCOLS IN PLACE FOR THE DISTANCE LEARNING PROGRAM?

Our teams have worked hard to ensure that all cleaning protocols have been enhanced to not only meet but exceed CDC recommendations for cleaning and sanitization. Our distance learning POD structure has been designed to adhere to all local county guidelines. For more information, please see our <u>COVID-19</u> <u>Operating Guidelines</u>.

WHAT DOES DROP-OFF LOOK LIKE FOR MY CHILD?

All students will be temperature checked each day at drop off. All Bay Club staff will also be similarly temperature-checked. Anyone with any fever over 99.7 degrees Fahrenheit, or any symptoms of illness, will be asked to stay home until they are symptom free for 72 hours, or until they have been cleared by their health professional to return to normal activity.

DOES MY CHILD NEED TO WEAR A MASK?

In accordance with state and county guidelines, children will be required to wear a mask while attending the Distance Learning program.

THE BAY CLUB

OREGON | MARIN | SAN FRANCISCO | EAST BAY | PENINSULA SANTA CLARA | SAN JOSE | LOS ANGELES | SAN DIEGO